**Patient Participation Group Meeting Thursday 10th April 2014**

 **Greenside Surgery Minutes**

**Present:**

Dr Chris Myers

Carole Dalling Practice Manager – note taker

David Pearson - Chair

Ann Clough

John Byers

Kay Sidebottom Practice Nurse

**Apologies:**

Rachael Burrows

Lee Rourke

Sign In Sheet

**Minutes & Matters Arising 13/02/14**

Greenside Newsletter – LR notified CD by email he will have a another look at newsletter and try to adjust the size of the print to help with the patients who have learning difficulties or sight problems, another suggestion was that we could add a note on the original leaflet that larger printed newsletters can be printed on request.

* It was noted that two members had resigned. An updated poster will be advertised in the waiting area, website and newsletter inviting new members to join the group. Action CD
* Positive feedback from patients - the group would like these entered on the newsletter for all to see. Action CD
* Closed List application Greenside requested 6/12 months reprieve – still awaiting decision NHS England board meeting end of April - Dr Myers discussed the list size growing.
* Scrutiny Team – Dr Myers feedback from the meeting here at Greenside and the Rotherham meeting were discussed– the Scrutiny team commented on the excellent open access we deliver and that all surgeries should have the same system if possible.
* Finance – CPM – Update nationally – finance reversed – no recognition of workload. Budget severely cut by 10% income to most practices in Rotherham.

Transferring secondary care in to primary care. Funding going down dramatically in next 2 years. Existing GP’s finishing – Lack of GPs in Rotherham, very concerning – Work Harder – Earn Less.

* AC – Commented on the excellent reception staff we have always very helpful and greets with a smile each time she attends, CD to feedback the praise to the staff. Action CD
* AC – asked Dr Myers on the latest news of Bovine TB in cats and has anything been spotted in Greasbrough–CPM nothing recorded in Greasbro’ – KS told the group that Rotherham employ a TB specialist Nurse and all clinicians have regular Updates.
* JB – commented on results received from investigations –whose responsibility is it to let the patient know? – If the Greenside Dr requested the investigations it would be the patient’s responsibility to make an appointment to receive the results when returned but if the Dr feels it necessary the patient would be contacted and asked to come in and discuss the result. The practice nurses also ask the patient to ring or book an appt with Dr for the result but again they will contact them if they need to discuss further. If any other Dept i.e. A & E, Walk-In Centre or Hospital request any investigations it is up to these services that are responsible for relaying results to the patient. The GPs do not receive these results until much later.

The group suggested a note to be added to the newsletter asking patients to contact the surgery after having investigations requested by their own GP as it is also the patient responsibility to follow up - Action CD

Date and Time of Next meeting

Thursday 19th June 5.30pm