**Greenside Surgery Patient Participation Group**

**Minutes of a Meeting held on Thursday 20 February 2019**

**Present:** Dr Christopher Myers, Lesley Law, Roger Keeling, John Byers, Sue Byers, Sue Garfitt, Ian Garfitt.

**Welcome, Introductions and Housekeeping** - Apologies from Maureen Taylor

**The Minutes of Last Meeting of 15 February 2018** – were confirmed as a true record of that meeting.

**Dr Myers - National/Local Updates**

Lots of things were happening locally and nationally. Dr Myers informed members that he will be retiring from the practise at the end of August and that Dr Riddell would be taking over partnership. There had been the loss of one of salaried doctors, Dr Ruben, which had caused a bit of an upheaval with staffing levels but there were now two other lady doctors in the practise. Further plans would be put in place for when Dr Myers eventually retired. Dr Myers has been working part-time since Christmas. There is also a new part-time practise nurse, Helen, who lives locally.

A new five year plan has been announced and there will be changes as to how primary care will be run. There may be structures in that practise may become a primary care network. There are already localities within the area of collaborative working. The priority in the practise was to try and keep to the standards to which it has always worked but it has to work within the dictat of NHS England. A further visit has been made by the CQC and a good rating in all areas has been received. Any previous hiccups have been resolved. However, the practise is still waiting for this new rating to be updated.

There had been no further news from RDGH. The Chair asked about the urgent and emergency care department’s results. Dr Myers replied that targets were still not being met. Triage was still a problem therefore, as a result, the system was not working properly. Breathing Space had been a very useful facility but unfortunately the Clinicians who had been doing it had now left. A new person has made changes that have had a detrimental effect and the Unit was not being used how it used to be or how it should be. People now have to have an X-ray before they can go back to Breathing Space. No patient can self-refer anymore and GPs can’t admit anyone anymore.

Dr Myers left the meeting at this point.

**Lesley Law, Practice Manager Updates**

Leslie reported on Helen the new nurse, previously mentioned by Dr Myers by saying that she was settling into the practise quite well. She was currently working 3 days but will work to cover holidays/sickness periods. She also mentioned that Angela was not working in Reception anymore but was currently in training for other roles in the practise. Costs for this were coming from Federation funding. Carole was still working in a full time role, except for Fridays. There were currently no new team members.

Leslie spoke about the first CQC results from last February which had been very disappointing. Since then, the recommendations had been put in place and when the CQC returned this year a very good report had been received and there had been no come back from that visit. However, there might be another visit later in the year because of the partnership change occurring within 12 months of its visit. She reassured members that there would be another salaried GP in place for when Dr Myers retired.

The Chair mentioned that patients were still unable to see a GP of their choice in the short term and that it was still at least a month’s wait before they could see a GP of their choice, which was very disappointing. Leslie replied that this was an on-going problem but there were now two new longer term Locums in place so, hopefully, waiting times should settled down soon.

The Rotherham App was mentioned and Leslie urged members to try it out and, finally, she reported that non-attendance was still on-going problem.

**Any Other Business**

There was no other business for the meeting.

**Date of Next Meeting: Thursday 20th June 2019 at 4.00pm.**